

FLS-W

ANNUAL REPORT

OF



2180 N Deborah Dr
Idaho Falls, ID. 83401

ADDRESS

RECEIVED
2020 MAY 18 AM 9:27
IDAHO PUBLIC
UTILITIES COMMISSION

TO THE

IDAHO PUBLIC

UTILITIES COMMISSION

FOR THE

YEAR ENDED 2019

**ANNUAL REPORT FOR WATER UTILITIES TO
THE IDAHO PUBLIC UTILITIES COMMISSION
FOR THE YEAR ENDING December 31, 2019**

COMPANY INFORMATION

1 Give full name of utility Falls Water Co., Inc.
 Telephone Area Code (208) 522-1300
 E-mail address scott1@fallswater.com
 2 Date of Organization 1/7/1959
 3 Organized under the laws of the state of Idaho
 4 Address of Principal Office (number & street) 2180 N Deborah Dr
 5 P.O. Box (if applicable) _____
 6 City Idaho Falls
 7 State Idaho
 8 Zip Code 83401
 9 Organization (proprietor, partnership, corp.) Corporation
 10 Towns, Counties served Bonneville County Idaho and portions of Ammon, Idaho

11 Are there any affiliated companies? Yes

If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

12 Contact Information	Name	Phone No.
President (Owner)	Justin Palfeyman, President	503-226-4211
Vice President		
Secretary	Shawn Filippi	503-226-4211
General Manager	K. Scott Bruce	208-522-1300
Complaints or Billing	K. Scott Bruce	208-522-1300
Engineering	Tony Wise	208-522-1300
Emergency Service	Tony Wise	208-522-1300
Accounting	K. Scott Bruce	208-522-1300

13 Were any water systems acquired during the year or any additions/deletions made to the service area during the year? Yes

If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

14 Where are the Company's books and records kept?
 Street Address 2180 N Deborah Dr
 City Idaho Falls
 State Idaho
 Zip 83401

NAME: Falls Water Co., Inc.

COMPANY INFORMATION (Cont.)

For the Year Ended December 31, 2019

15 Is the system operated or maintained under a service contract? No

16 **If yes:** With whom is the contract? _____
 When does the contract expire? _____
 What services and rates are included? _____

17 Is water purchased for resale through the system? Yes, Leased well site within FWC's Service Area

18 **If yes:** Name of Organization Lincoln Land Company LLC
 Name of owner or operator Well operated by Falls Water Company, Inc.
 Mailing Address PO Box 1768
 City Idaho Falls
 State Idaho
 Zip 83403

Water Purchased	Gallons/CCF	\$Amount
	31,628,221	\$ 3,300.38

19 Has any system(s) been disapproved by the Idaho Division of Environmental Quality? No

If yes, attach full explanation

20 Has the Idaho Division of Environmental Quality recommended any improvements? No

If yes, attach full explanation

21 Number of Complaints received during year concerning:
 Quality of Service 10
 High Bills 43
 Disconnection 8

22 Number of Customers involuntarily disconnected 151

23 Date customers last received a copy of the Summary of Rules required by IDAPA 31.21.01.701? June 2019

Attach a copy of the Summary

24 Did significant additions or retirements from the Plant Accounts occur during the year? Yes

If yes, attach full explanation and an updated system map

NAME: Falls Water Co., Inc.

REVENUE & EXPENSE DETAIL

For the Year Ended December 31, 2019

ACCT #	DESCRIPTION		
400 REVENUES			
1	460	Unmetered Water Revenue	-
2	461.1	Metered Sales - Residential	1,718,664
3	461.2	Metered Sales - Commercial, Industrial	72,165
4	462	Fire Protection Revenue	-
5	464	Other Water Sales Revenue	9,598
6	465	Irrigation Sales Revenue	-
7	466	Sales for Resale	-
8	400	Total Revenue (Add Lines 1 - 7) (also enter result on Page 4, line 1)	1,800,427
9	* DEQ Fees Billed separately to customers		Booked to Acct #
10	** Hookup or Connection Fees Collected	138,797	Booked to Acct # 271.3
11	***Commission Approved Surcharges Collected		Booked to Acct #
401 OPERATING EXPENSES			
12	601.1-6	Labor - Operation & Maintenance	237,750
13	601.7	Labor - Customer Accounts	-
14	601.8	Labor - Administrative & General	237,083
15	603	Salaries, Officers & Directors	-
16	604	Employee Pensions & Benefits	110,223
17	610	Purchased Water	3,300
18	615-16	Purchased Power & Fuel for Power	194,887
19	618	Chemicals	3,843
20	620.1-6	Materials & Supplies - Operation & Maint.	50,669
21	620.7-8	Materials & Supplies - Administrative & General	124,960
22	631.3-4	Contract Services - Professional	12,069
23	635	Contract Services - Water Testing	11,180
24	636	Contract Services - Other	14,375
25	641-42	Rentals - Property & Equipment	47,026
26	650	Transportation Expense	35,390
27	656-59	Insurance	33,779
28	660	Advertising	159
29	666	Rate Case Expense (Amortization)	-
30	667	Regulatory Comm. Exp. (Other except taxes)	-
31	670	Bad Debt Expense	5,796
32	675	Miscellaneous	34,139
33	Total Operating Expenses (Add lines 12 - 32, also enter on Pg 4, line 2)		1,156,628

Name: Falls Water Co., Inc.

INCOME STATEMENT

For Year Ended December 31, 2019

ACCT #	DESCRIPTION		
1	Revenue (From Page 3, line 8)		<u>1,800,427</u>
2	Operating Expenses (From Page 3, line 33)	<u>1,156,628</u>	
3	403 Depreciation Expense	<u>154,636</u>	
4	406 Amortization, Utility Plant Aquisition Adj.		
5	407 Amortization Exp. - Other		
6	408.10 Regulatory Fees (PUC)	<u>4,474</u>	
7	408.11 Property Taxes	<u>63,554</u>	
8	408.12 Payroll Taxes	<u>43,083</u>	
9A	408.13 Other Taxes (list)		
9B			
9C			
9D			
10	409.10 Federal Income Taxes	<u>81,653</u>	
11	409.11 State Income Taxes	<u>28,944</u>	
12	410.10 Provision for Deferred Income Tax - Federal	<u>(88,989)</u>	
13	410.11 Provision for Deferred Income Tax - State	<u>(31,547)</u>	
14	411 Provision for Deferred Utility Income Tax Credits		
15	412 Investment Tax Credits - Utility		
16	Total Expenses from operations before interest (add lines 2-15)	<u>1,412,436</u>	
17	413 Income From Utility Plant Leased to Others		
18	414 Gains (Losses) From Disposition of Utility Plant	<u>(2,554)</u>	
19	Net Operating Income (Add lines 1, 17 & 18 less line 16)		<u>385,437</u>
20	415 Revenues, Merchandizing Jobbing and Contract Work		
21	416 Expenses, Merchandizing, Jobbing & Contracts		
22	419 Interest & Dividend Income	<u>293</u>	
23	420 Allowance for Funds used During Construction		
24	421 Miscellaneous Non-Utility Income	<u>9,842</u>	
25	426 Miscellaneous Non-Utility Expense	<u>9,088</u>	
26	408.20 Other Taxes, Non-Utility Operations		
27	409-20 Income Taxes, Non-Utility Operations		
28	Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27)		<u>1,047</u>
29	Gross Income (add lines 19 & 28)		<u>386,484</u>
30	427.3 Interest Exp. on Long-Term Debt		<u>26,665</u>
31	427.5 Other Interest Charges		<u>0</u>
32	NET INCOME (Line 29 less lines 30 & 31) (Also Enter on Pg 9, Line 2)		<u><u>359,819</u></u>

Name: Falls Water Co., Inc.

ACCOUNT 101 PLANT IN SERVICE DETAIL
For Year Ended December 31, 2019

SUB ACCT #	DESCRIPTION	Balance Beginning of Year	Added During Year	Removed During Year	Balance End of Year
1 301	Organization				
2 302	Franchises and Consents				
3 303	Land & Land Rights	1,190,247	-	-	1,190,247
4 304	Structures and Improvements	414,622	26,259	-	440,881
5 305	Collecting & Impounding Reservoirs	-	-	-	-
6 306	Lake, River & Other Intakes	-	-	-	-
7 307	Wells	381,806			381,806
8 308	Infiltration Galleries & Tunnels	-	-	-	-
9 309	Supply Mains	-	-	-	-
10 310	Power Generation Equipment	-	47,123	-	47,123
11 311	Power Pumping Equipment	272,026	33,401	-	305,427
12 320	Purification Systems	22,952	3,245	-	26,198
13 330	Distribution Reservoirs & Standpipes	-	-	-	-
14 331	Trans. & Distrib. Mains & Accessories	1,174,026	635,799	-	1,809,826
15 333	Services	-	-		-
16 334	Meters and Meter Installations	1,109,166	142,979	2,665	1,249,481
17 335	Hydrants	46,699	2,112	-	48,811
18 336	Backflow Prevention Devices	-	-	-	-
19 339	Other Plant & Misc. Equipment	-	65,704	-	65,704
20 340	Office Furniture and Equipment	28,783	7,083	135	35,731
21 341	Transportation Equipment	49,371	101,022	10,484	139,909
22 342	Stores Equipment	-	-	-	-
23 343	Tools, Shop and Garage Equipment	29,214	33,848	-	63,062
24 344	Laboratory Equipment	-	-	-	-
25 345	Power Operated Equipment	86,701	41,870	-	128,571
26 346	Communications Equipment	-	-	-	-
27 347	Miscellaneous Equipment	-	-	-	-
28 348	Other Tangible Property	-	-	-	-
29	TOTAL PLANT IN SERVICE	4,805,614	1,140,446	13,284	5,932,776

(Add lines 1 - 28)

Enter beginning & end of year totals on Pg 7, Line 1

Name: Falls Water Co., Inc.

ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL

For Year Ended December 31, 2019

SUB ACCT #	DESCRIPTION	Depreciation Rate %	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
1 304	Structures and Improvements		5,745	25,445	19,700
2 305	Collecting & Impounding Reservoirs				
3 306	Lake, River & Other Intakes				
4 307	Wells		5,467	23,476	18,009
5 308	Infiltration Galleries & Tunnels				
6 309	Supply Mains				
7 310	Power Generation Equipment		-	655	655
8 311	Power Pumping Equipment		9,037	39,767	30,731
9 320	Purification Systems		1,199	5,171	3,972
10 330	Distribution Reservoirs & Standpipes				
11 331	Trans. & Distrib. Mains & Accessories		12,437	63,966	51,529
12 333	Services				
13 334	Meters and Meter Installations		20,186	91,333	71,146
14 335	Hydrants		683	3,048	2,365
15 336	Backflow Prevention Devices				
16 339	Other Plant & Misc. Equipment			3,474	3,474
17 340	Office Furniture and Equipment		2,070	8,865	6,794
18 341	Transportation Equipment		5,865	32,170	26,305
19 342	Stores Equipment				
20 343	Tools, Shop and Garage Equipment		4,073	14,110	10,037
21 344	Laboratory Equipment				
22 345	Power Operated Equipment		4,273	21,938	17,665
23 346	Communications Equipment				
24 347	Miscellaneous Equipment				
25 348	Other Tangible Property		25,583	112,549	86,967
26	TOTALS (Add Lines 1 - 25)		96,619	445,967	349,348

Enter beginning & end of year totals on Pg 7, Line 7

Name: Falls Water Co., Inc.

BALANCE SHEET

For Year Ended December 31, 2019

<u>ASSETS</u>		Balance	Balance	Increase
ACCT #	DESCRIPTION	Beginning of Year	End of Year	or (Decrease)
1	101 Utility Plant in Service (From Pg 5, Line 29)	4,805,614	5,932,776	1,127,162
2	102 Utility Plant Leased to Others			
3	103 Plant Held for Future Use	80,000	80,000	-
4	105 Construction Work in Progress	307,305	93,010	(214,294)
5	114 Utility Plant Aquisition Adjustment			
6	Subtotal (Add Lines 1 - 5)	5,192,918	6,105,786	912,868
7	108.1 Accumulated Depreciation (From Pg 6, Line 26)	96,619	445,967	349,348
8	108.2 Accum. Depr. - Utility Plant Lease to Others			
9	108.3 Accum. Depr. - Property Held for Future Use			
10	110.1 Accum. Amort. - Utility Plant in Service			
11	110.2 Accum. Amort. - Utility Plant Lease to Others			
12	115 Accumulated Amortization - Aquisition Adj.			
13	Net Utility Plant (Line 6 less lines 7 - 12)	5,096,299	5,659,819	563,520
14	123 Investment in Subsidiaries			
15	125 Other Investments			
16	Total Investments (Add lines 14 & 15)			
17	131 Cash	245,428	463,532	218,104
18	135 Short Term Investments			
19	141 Accts/Notes Receivable - Customers	162,181	165,773	3,592
20	142 Other Receivables	198	1,837	1,638
21	145 Receivables from Associated Companies		23697.87	
22	151 Materials & Supplies Inventory	23,188	16,481	(6,707)
23	162 Prepaid Expenses	102,416	211,297	108,882
24	173 Unbilled (Accrued) Utility Revenue			
25	143 Provision for Uncollectable Accounts	1,300	1,300	-
26	Total Current (Add lines 17 -24 less line 25)	532,112	881,318	325,508
27	181 Unamortized Debt Discount & Expense			
28	183 Preliminary Survey & Investigation Charges			
29	184 Deferred Rate Case Expenses			
30	186 Other Deferred Charges			
31	Total Assets (Add lines 13, 16 & 26 - 30)	5,628,411	6,541,137	889,028

Name: Falls Water Co., Inc.**BALANCE SHEET**For Year Ended December 31, 2019

<u>LIABILITIES & CAPITAL</u>			Balance	Balance	Increase
<u>ACCT #</u>	<u>DESCRIPTION</u>		<u>Beginning</u>	<u>End of</u>	<u>or</u>
			<u>of Year</u>	<u>Year</u>	<u>(Decrease)</u>
1	201-3	Common Stock	25,000	25,000	-
2	204-6	Preferred Stock			
3	207-13	Miscellaneous Capital Accounts	1,002,157	1,543,157	541,000
4	214	Appropriated Retained Earnings			
5	215	Unappropriated Retained Earnings	1,690,038	2,065,709	375,671
6	216	Reacquired Capital Stock			
7	218	Proprietary Capital			
8		Total Equity Capital (Add Lines 1-5+7 less line 6)	2,717,195	3,633,867	916,671
9	221-2	Bonds			
10	223	Advances from Associated Companies			
11	224	Other Long - Term Debt	759,963	683,247	(76,715)
12	231	Accounts Payable	55,247	55,247	-
13	232	Notes Payable	37,137	36,712	(425)
14	233	Accounts Payable - Associated Companies	74,340	127,933	53,593
15	235	Customer Deposits (Refundable)			
16	236.11	Accrued Other Taxes Payable			
17	236.12	Accrued Income Taxes Payable	1,674	5,437	
18	236.2	Accrued Taxes - Non-Utility			
19	237-40	Accrued Debt, Interest & Dividends Payable			
20	241	Misc. Current & Accrued Liabilities	22,315	86,903	64,588
21	251	Unamortized Debt Premium			
22	252	Advances for Construction			
23	253	Other Deferred Liabilities			
24	255.1	Accumulated Investment Tax Credits - Utility			
25	255.2	Accum. Investment Tax Credits - Non-Utility			
26	261-5	Operating Reserves			
27	271	Contributions in Aid of Construction	2,018,335	2,165,446	147,112
28	272	Accum. Amort. of Contrib. in Aid of Const. **	(57,794)	(253,656)	(195,862)
29	281-3	Accumulated Deferred Income Taxes			
30		Total Liabilities (Add lines 9 - 29)	2,911,217	2,907,270	(7,710)
31		TOTAL LIAB & CAPITAL (Add lines 8 & 30)	5,628,412	6,541,137	908,961

** Only if Commission Approved

Name: Falls Water Co., Inc.

STATEMENT OF RETAINED EARNINGS
For Year Ended December 31, 2019

1	Retained Earnings Balance @ Beginning of Year	1,690,038
2	Amount Added from Current Year Income (From Pg 4, Line 32)	359,819
3	Other Credits to Account	_____
4	Dividends Paid or Appropriated	_____
5	Other Distributions of Retained Earnings	_____
6	Retained Earnings Balance @ End of Year	<u>2,049,856</u>

CAPITAL STOCK DETAIL

7	Description (Class, Par Value etc.)	No. Shares Authorized	No. Shares Outstanding	Dividends Paid
	COMMON	1000	25	

DETAIL OF LONG-TERM DEBT

8	Description	Interest Rate	Year-end Balance	Interest Paid	Interest Accrued
	DEQ State Revolving Loan Fund - DW-9923	3.25%	77,969	3,424	133
	DEQ State Revolving Loan Fund - DW-9931	3.25%	605,279	23,090	949

Name: Falls Water Co., Inc.

SYSTEM ENGINEERING DATA

For Year Ended December 31, 2019

1 Provide an updated system map if significant changes have been made to the system during the year.

2 Water Supply:

Pump Designation or location	Rated Capacity (gpm)	Type of Treatment: (None, Chlorine Fluoride Filter etc.)	Annual Production (000's Gal.)	Water Supply Source (Well, Spring, Surface Wtr)
Well #1	750	NONE	113,608	WELL
Well #2	400	CHLORINATION	88,407	WELL
Well #4	1500	SAND SEP/CHLRN	99,576	WELL
Well #5	750	SAND SEP/CHLRN	149,364	WELL
Well #6 (Pump 6)	600	NONE	131,002	WELL
Pump #7 (In Well #6)	600	NONE	60,331	WELL
Well #8	1500	CHLORINATION	89,506	WELL
Well #9	3000	CHLORINATION	550,667	WELL
Well #10	1200	SAND SEP/CHLRN	184,378	WELL

3 System Storage:

Storage Designation or Location	Total Capacity 000's Gal.	Usable Capacity 000's Gal.	Type of Reservoir (Elevated, Pressurized, Boosted)	Construction (Wood, Steel Concrete)
Well 2/4	5	1.8	Pressurized	Steel

(Duplicate form and attach if necessary. Asterisk facilities added this year.)

Name: Falls Water Co., Inc.

**SYSTEM ENGINEERING DATA
(continued)**

For Year Ended December 31, 2019

4 Pump information for ALL system pumps, including wells and boosters.

Designation or Location & Type of Pump**	Horse Power	Rated Capacity (gpm)	Discharge Pressure (psi)	Energy Used This Year
Well #2, Turbine Pump #2	40	400	65	
Well #4, Turbine Pump #4	150	1500	65	
Well #6, Submersible Pump #6	75	600	65	
Pump #7, Submersible Pump #7	75	600	65	
SUBTOTAL OF ABOVE	The above are all on one Power Meter Totaling			443,200 kwh
Well #1, VFD Turbine Pump #1	75	750	65	203,904 kwh
Well #5, Turbine Pump #5	75	750	65	204,404 kwh
Well #8, Turbine Pump #8	150	1500	65	170,240 kwh
Well #9, VFD Turbine Pump #9	400	3000	65	1,165,920 kwh
**Well #10, Turbine Pump #10	150	1200	65	333,320 kwh

**** Submit pump curves unless previously provided or unavailable. Asterisk facilities added this year.
Attach additional sheets if inadequate space is available on this page.**

- 5 If Wells are metered:
- What was the total amount pumped this year? 1,466,841,300
 - What was the total amount pumped during peak month? 306,828,900
 - What was the total amount pumped on the peak day? 9,723,800
- 6 If customers are metered, what was the total amount sold in peak month? 294,988,000
- 7 Was your system designed to supply fire flows? Yes
 If Yes: What is current system rating? 4
- 8 How many times were meters read this year? 12
 During which months? January through December
- 9 How many additional customers could be served with no system improvements
 except a service line and meter? 133
 How many of those potential additions are vacant lots? 133
- 10 Are backbone plant additions anticipated during the coming year? Yes
If Yes, attach an explanation of projects and anticipated costs!
- 11 In what year do you anticipate that the system capacity (supply, storage or distribution)
 will have to be expanded? 2020

Name: Falls Water Co., Inc.

**SYSTEM ENGINEERING DATA
(continued)**

For Year Ended December 31, 2019

FEET OF MAINS

1	Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
	2"	1,121	1,688	-	2,809
	4"	2,406	-	40	2,366
	6"	225,887	-	18,001	207,886
	8"	123,762	15,059	-	138,821
	10"	34,905	-	1,949	32,956
	12"	35,254	19,181	-	54,435

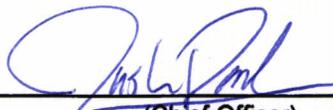
CUSTOMER STATISTICS

	Number of Customers		Thousands of Gallons Sold	
	This Year	Last Year	This Year	Last Year
2 Metered:				
2A Residential	5,424	5,214	1,234,220	1,203,834
2B Commercial	121	111	65,773	48,341
2C Industrial	N/A	N/A	N/A	N/A
3 Flat Rate:				
3A Residential	N/A	N/A	N/A	N/A
3B Commercial	N/A	N/A	N/A	N/A
3C Industrial	N/A	N/A	N/A	N/A
4 Private Fire Protection	N/A	N/A	N/A	N/A
5 Public Fire Protection	648	508	N/A	N/A
6 Street Sprinkling	N/A	N/A	N/A	N/A
7 Municipal, Other	N/A	N/A	N/A	N/A
8 Other Water Utilities	N/A	N/A	N/A	N/A
TOTALS (Add lines 2 through 8)	6,193	5,833	1,299,993	1,252,175

CERTIFICATE

State of Idaho)
) ss
County of Bonneville)

WE, the undersigned Justin Palfreyman, President, Northwest Natural Water Company, LLC, and Brody Wilson, Chief Financial Office, Northwest Natural Water Company, LLC, on our oath do severally say that the foregoing report has been prepared under our direction, from the original books, papers and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.

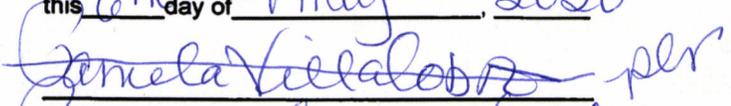


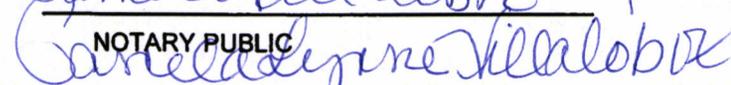
(Chief Officer)

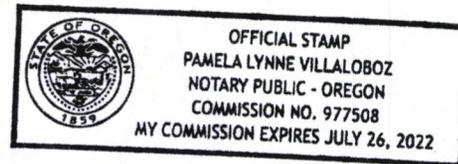


(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me

this 6th day of May, 2020


NOTARY PUBLIC

My Commission Expires July 26, 2022



gdk/excel/jnelson/anuirpts/wtrannualrpt

OFFICIAL STAMP
BARBARA FLYNN WILCOX
NOTARY PUBLIC - OREGON
COMMISSION NO. 23308
MY COMMISSION EXPIRES JULY 26, 2015



Supplemental information for question 11:

List any affiliated companies (name, address, description):

- o Northwest Natural Holding Company; 250 SW Taylor Street, Portland, OR 97204; holding company that through its subsidiaries, provides natural gas distribution, gas storage, and water distribution services
- o Northwest Natural Gas Company; 250 SW Taylor Street, Portland, OR 97204; regulated natural gas distribution company serving Oregon and southwest Washington; wholly-owned subsidiary of Northwest Natural Holding Company
- o Northwest Energy Corporation; 250 SW Taylor Street, Portland, OR 97204; non-operating holding company; wholly-owned subsidiary of Northwest Natural Gas Company
- o NWN Gas Reserves LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas reserves development; wholly-owned subsidiary of Northwest Energy Corporation
- o NNG Financial Corporation; 250 SW Taylor Street, Portland, OR 97204; financial company which owns 100% of the stock of KB Pipeline Company; wholly-owned subsidiary of Northwest Natural Holding Company
- o KB Pipeline Company; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner; wholly-owned subsidiary of NNG Financial Corporation
- o NW Natural Energy, LLC; 250 SW Taylor Street, Portland, OR 97204; holding company; wholly-owned subsidiary of Northwest Natural Holding Company
- o NW Natural Gas Storage, LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas storage development and holding company; wholly-owned subsidiary of NW Natural Energy, LLC
- o Gill Ranch Storage, LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas storage; wholly-owned subsidiary of NW Natural Gas Storage, LLC
- o Trail West Holdings, LLC; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner; 50% interest owned by NW Natural Energy, LLC
- o Trail West Pipeline, LLC; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner and operator; wholly-owned subsidiary of Trail West Holdings, LLC
- o BL Credit Holdings, LLC; 250 SW Taylor Street, Portland, OR 97204; gas transportation; wholly-owned subsidiary of Trail West Pipeline, LLC
- o Northwest Biogas, LLC; 250 SW Taylor Street, Portland, OR 97204; biogas owner; 50% interest owned by Northwest Natural Holding Company
- o NW Natural Water Company, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Holding Company created to own and operate water utilities, through subsidiaries, in Oregon, Washington and Idaho
- o NW Natural Water of Oregon, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Salimon Valley Water Company; 24525 E Welches Rd, Welches, OR 97067; regulated water utility serving Welches, Oregon;
- o NW Natural Water of Washington, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Cascadia Water, LLC; 18181 WA-525; Freeland, WA 98249; regulated water utility serving Whidbey Island, Washington
- o NW Natural Water of Idaho, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Gem State Water Company, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water of Idaho, LLC
- o NW Natural Water of Texas, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water

Explain any services provided to the utility:

Northwest Natural Gas Company provides accounting, tax, legal, regulatory, engineering, business development, and marketing services to NWN Water, LLC, the parent of Falls Water Company.

Supplemental information for question 13:

List of new subdivisions (see attached will serve letters) added to water system in 2019 include:

- Anderson Business Park Divisions 1 & 2
- Berkley Park Division 5
- Berkley Park Division 6
- Berkley Park Division 7
- Clark Park Division 1
- Clark Park Division 2
- Liberty Manor Division 1
- Rock River Division 4
- Rock River Division 5
- Sierra Springs Division 1
- Teton Commercial Park Division 1
- The Avenues Div 2
- Wolf Creek Division 2

No services are provided to Falls Water Co., Inc. by the subdivisions added to the system.

See attached Spout copy for copy of summary requested in question 23.

Spout sent to customers in June 2019.

Supplemental information for question 24:

In 2019, the following significant additions were made to the Plant Accounts:

\$	47,100.00	Account 310 - Backup generator for Well 10.
\$	29,800.00	Account 311 - variable frequency drive for Well #10
\$	635,800.00	Account 331 - \$603,100 to move waterlines for Bonneville County's Lincoln Road widening project and \$32,700 for repairs and replacements of service lines in system.
\$	143,000.00	Account 334 - Meters for new connections and replacement of malfunctioning metering equipment
\$	65,700.00	Account 339 - Master Planning Study of Falls Water Co., Inc. water system
\$	101,000.00	Account 341 - Purchase of 2007 Peterbilt dump truck - \$41,000, 2002 Trail Max Hauling Trailer - \$15,900, and 2019 Chevy Pickup - \$44,100.
\$	31,300.00	Account 343 - Purchase of TopCon GPS equipment - \$19,400 and 8' x 10' Trench Box - \$11,900.
\$	41,900.00	Account 345 - Purchase of Ditchwitch FX-30 Vacuum Excavator with trailer.

\$1,095,600.00 Total of Significant Additions to Plant in 2019

SYSTEM ENGINEERING DATA

Supplemental information for question 10:

Looping project to loop 12" water mains on Iona Road east of Hitt Road to 12" line on Hitt Road south of Iona Road. This project was delayed in 2019 due to engineering delays. The project will also cross Highway 26 going west and connecting 12" line for Anderson Commercial Park (See attached map).

Using hydraulic modeling scenarios, it was determined that the best site for the system's next well will be in the Anderson Commercial Park. The well project is planned for 2020. To get the most out of the well, the looping on Iona Road and Hitt Road is needed. The projected cost for the looping is \$934,200. This project will install approximately 6,400 linear feet of 12" water main and bores under two railroad crossings, an irrigation canal, and Highway 26 totaling approximate 450 linear feet.

The planned loop will provide an alternate route for water to flow from Well 8 (the closest well to the current dead end on Hitt Road) to the north of the railroad tracks. The land east of Hitt Road and south of the railroad tracks is currently gravel pits for a half a mile. No alternate route is feasible to cross the railroad tracks in that half mile. Current pressures during the summer months are usually in the 80 to 87 psi range. The project would help reduce the excess pressure in this area and push water to the northern part of the system where it is needed.

Well #11 is planned to begin during 2020. The well site was selected and planned based on the 2019 System Master Plan Study. The well will provide additional flow to the west side of the water system and in connection with the Looping project mentioned above will provide better flows and pressure to the system north of Iona Road.

Looping Project on Hitt Road and Iona Road

Blue line on Hitt Road (N 25th East) and E Iona Road is the proposed placement of the 12" water main.



Legend

- Feature 1
- Feature 3
- Feature 4
- Proposed Site for Well 11

1000 ft

Google Earth
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Connect Engineering
1150 Hollipark Dr
Idaho Falls, ID 83401

October 9, 2018

Will Serve for Water Service for Anderson Business Development Divisions 1 & 2

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Anderson Business Development Divisions 1 & 2 described as follows:

Part of Section 9, Township 2 North, Range 38 East Boise Meridian, Bonneville County, Idaho, described as;

Beginning at the Northwest Corner of Section 9, Township 2 North, Range 38 East of the Boise Meridian point being the True Point of Beginning; Thence S 00°09'03" W 1625.84 feet along the West Section line of said Section 9; Thence S 89°51'03" E 388.84 feet; Thence S 00°16'14" E 112.00 feet to a tangent curve to the left; Thence along said tangent curve to the left 175.69 feet (Curve Data: Radius = 130.00', Chord=S 38°26'48" E 162.62'); Thence S 77°09'49" E 349.73 feet to a tangent curve to the right; Thence along said tangent curve to the right 53.38 feet (Curve Data: Radius=70.00', Chord=S 55°19'00" E 52.10'); Thence S 33°28'10" E 334.76 feet to the Northerly right-of-way of Yellowstone Hwy and a non-tangent curve to the left; Thence along said right of way and non-tangent curve to the left 53.38 feet (Curve Data: Radius=11397.79', Chord=N 53°12'32" E 1409.06'); Thence N 49°39'54" E 585.16 feet along said right of way; Thence N 00°08'52" E 975.54 feet to the South line of an existing Railroad right-of-way; Thence N 62°56'18" W 93.65 feet along said Railroad right-of-way to the North line of said Section 9; Thence N 89°43'46" W 2547.21 feet along the said North line of Section 9 to the Point of Beginning.

This is subject to the following conditions:

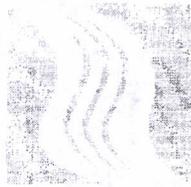
1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. Existing surface water rights from Progressive Irrigation District must be assigned to Falls Water Company, Inc.
9. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce
Manager



FALLS WATER COMPANY

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Eagle Rock Engineering
1331 Fremont Ave.
Idaho Falls, Idaho 83402

November 5, 2018

Water Service for Berkley Park Division No. 5

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Berkley Park Division No. 5 described as follows:

COMMENCING AT A POINT THAT IS S00°23'13"W 827.78 FEET FROM THE EAST ¼ CORNER OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST, BOISE MERIDIAN, BONNEVILLE COUNTY, ALSO KNOWN AS THE POINT OF BEGINNING; THENCE S00°23'02"W 356.01 FEET TO THE NORTH BOUNDARY OF BERKLEY PARK DIVISION 3; THENCE ALONG SAID NORTH BOUNDARY OF SAID SUBDIVISION THE FOLLOWING (6) COURSES; (1) N89°36'58"W 190.00 FEET; (2) N00°23'02"E 22.30 FEET; (3) N89°36'58"W 168.00 FEET; (4) S00°23'02"W 207.30 FEET; (5) N89°36'58"W 4.39 FEET; (6) S00°23'02"W 130.06 FEET; THENCE ALONG THE NORTH BORDER OF BERKLEY PARK DIVISION 3 AND BERKLEY PARK DIVISION NO. 4 N89°36'58"W 784.17 FEET; THENCE N00°00'10"E 39.45 FEET TO A POINT OF CURVE WITH A RADIUS OF 785.00 AND A CHORD THAT BEARS N10°38'21"E 289.95 FEET; THENCE TO THE RIGHT ALONG SAID CURVE 291.62 FEET ALONG A CENTRAL ANGLE OF 21°17'06"; THENCE N21°16'54"E 128.92 FEET; THENCE N34°21'33"W 33.02 FEET; THENCE N90°00'00"W 48.75 FEET; THENCE N00°23'13"E 200.40 FEET; THENCE N90°00'00"E 119.78 FEET TO A POINT OF CURVE WITH A RADIUS OF 705.00 FEET AND A CHORD THAT BEARS S04°39'42"W 21.08 FEET; THENCE TO THE RIGHT ALONG SAID CURVE 21.08 FEET ALONG A CENTRAL ANGLE OF 1°42'48"; THENCE S90°00'00"E 321.12 FEET; THENCE N03°16'59"E 27.17 FEET; THENCE N90°00'00"E 330.60 FEET TO A POINT OF CURVE WITH A RADIUS OF 334.08 FEET AND A CHORD THAT BEARS S12°23'42"E 20.28 FEET; THENCE TO THE RIGHT ALONG SAID CURVE 20.29 FEET ALONG A CENTRAL ANGLE OF 03°28'45"; THENCE N90°00'00"E 72.78 FEET; THENCE N85°23'19"E 117.29 FEET; THENCE S88°16'26"E 151.43 FEET TO THE POINT OF BEGINNING, CONTAINING 14.424 ACRES.

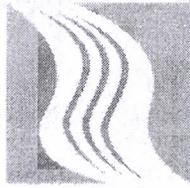
This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
K. Scott Bruce
Manager



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Eagle Rock Engineering
1331 Fremont Ave
Idaho Falls, ID, 83402

April 22, 2019

Water Service for Berkley Park Division 6

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Berkley Park Division 6 described as follows:

BEGINNING AT A POINT THAT IS $S00^{\circ}23'02''W$ 827.78 FEET FROM THE EAST QUARTER CORNER ALONG THE EAST SECTION LINE OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST, B.M., BONNEVILLE COUNTY, IDAHO ; POINT ALSO BEING THE NORTHEAST BOUNDARY CORNER FOR BERKLEY PARK DIVISION No. 5, BONNEVILLE COUNTY, IDAHO AND THENCE $N88^{\circ}16'26''W$ 151.43 FEET TO A BOUNDARY POINT ON THE NORTH BOUNDARY LINE OF SAID SUBDIVISION SAID POINT ALSO BEING THE TRUE POINT OF BEGINNING; THENCE ALONG SAID NORTH BOUNDARLY LINE THE FOLLOWING SIX (6) COURSES; (1) $S85^{\circ}23'19''W$ 101.20 FEET; (2) $S89^{\circ}09'56''W$ 70.90 FEET; TO A POINT ON A CURVE (3) WITH A RADIUS OF 1035.00 FEET AND A CHORD THAT BEARS $N09^{\circ}06'02''W$ 19.80 FEET; THENCE TO THE RIGHT ALONG SAID CURVE 19.80 FEET THRU A CENTRAL ANGLE OF $1^{\circ}05'46''$; (4) $N90^{\circ}00'00''W$ 349.74 FEET; (5) $S03^{\circ}16'59''W$ 27.17 FEET; (6) $N90^{\circ}00'00''W$ 125.22 FEET; THENCE $N03^{\circ}16'25''E$ 877.15 FEET; THENCE $S87^{\circ}35'38''E$ 650.61 FEET; THENCE $S03^{\circ}40'01''W$ 572.79 FEET; THENCE $S02^{\circ}39'30''W$ 260.32 FEET TO THE POINT OF BEGINNING, CONTAINING 12.592 ACRES.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce
Manager



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Idaho Falls, ID, 83402

May 16, 2019

Water Service for Berkley Park Division 7

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Berkley Park Division 7 described as follows:

BEGINNING AT A POINT THAT IS N87°35'38"W 759.05 FEET FROM THE EAST QUARTER CORNER ALONG THE CENTER EAST-WEST SECTION LINE OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST, B.M., BONNEVILLE COUNTY, IDAHO; TO THE TRUE POINT OF BEGINNING; POINT ALSO BEING THE NORTHWEST BOUNDARY CORNER OF BERKLEY PARK DIVISION No. 6, BONNEVILLE COUNTY, IDAHO; AND RUNNING THENCE ALONG SAID WEST BOUNDARY LINE S03°16'25"W 873.21 FEET TO A POINT ON THE NORTH BOUNDARY LINE OF BERKLEY PARK DIVISION No. 5, BONNEVILLE COUNTY, IDAHO; THENCE ALONG NORTHERLY BOUNDARY LINE THE FOLLOWING FOUR (4) COURSES; (1) N90°00'00"W 197.82 FEET TO A POINT ON A CURVE (2) WITH A RADIUS OF 965.00 FEET AND A CHORD THAT BEARS N06°44'34"E 21.16 FEET; THENCE TO THE LEFT ALONG SAID CURVE 21.16 FEET THRU A CENTRAL ANGLE OF 1°15'22"; (3) N90°00'00"W 118.63 FEET; (4) S00°23'13"W 200.40 FEET; THENCE N90°00'00"W 366.22 FEET; THENCE N00°23'13"E 398.36 FEET; THENCE N14°54'21"E 314.81 FEET; THENCE N03°16'59"E 375.53 FEET; THENCE S87°35'38"E 626.78 FEET TO THE POINT OF BEGINNING, CONTAINING 14.719 ACRES.

This is subject to the following conditions:

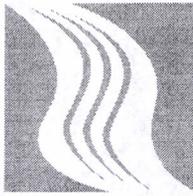
1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce
Manager



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Ellsworth & Associates, PLLC
253 1st Street
Idaho Falls, Idaho 83401

October 17, 2018

Water Service for Clark Park Division No. 1

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Clark Park Division No. 1 described as follows:

Commencing at the Northeast corner of Section 9, Township 2 North, Range 38 East of the Boise Meridian, Bonneville County, Idaho; running thence S. 00°08'16"W. 2637.36 feet to the East ¼ corner of Section 9, Township 2 North, Range 38 East of the Boise Meridian, Bonneville County, Idaho; running thence S.89°17'40"W. along the East-West Center Section line 708.61 feet to the Southwest corner of Lot 6, Block 2, First Amended Plat of Burbank Industrial Park, Bonneville County, Idaho; thence N.40°11'51"W. along the West line of said First Amended Plat 415.87 feet to the West most corner of Lot 5, Block 2, said First Amended Plat, said point also being the TRUE POINT OF BEGINNING; running thence N.49°40'14"E. along the Northerly boundary line of said First Amended plat 297.71 feet to a point on the Northeasterly Boundary line of Burbank Industrial Park, Bonneville County, Idaho; thence along the Northeasterly boundary line of said Burbank Industrial the following two (2) calls; thence (1) N.49°40'11"E. 190.85 feet to a point of curve having a radius of 560.49 feet and a chord that bears N.45°29'27"E. 81.78 feet; thence (2) to the left along said curve 81.86 feet through a central angle of 08°22'04" to a point on the Easterly boundary line of Yellowstone Industrial Park, Division No. 2, Bonneville County, Idaho; thence along said Division No. 2 boundary the following three (3) calls; thence (1) N.48°41'54"W. 60.00 feet to a point on a curve having a radius of 500.50 feet and a chord that bears N.34°11'14"E. 123.98 feet; thence to the left along said curve 124.30 feet through a central angle of 14°13'47"; thence (3) N.27°04'20"E. 280.61 feet; thence N.62°55'40"W. 321.89 feet; thence N.27°04'20"E. 349.98 feet to the Southerly Rights-of-Way of the Idaho Railroad; thence N.62°55'40"W. along said Rights-of-Way 670.04 feet; thence S.49°36'01"W. 752.07 feet; thence S.40°03'28"E. 654.36 feet; thence S.49°56'32"W. 103.96 feet; thence S.40°03'28"E. 60.00 feet; thence S.37°57'33"E. 542.17 feet to the TRUE POINT OF BEGINNING. CONTAINING: 1,070,920 Sq. Ft. or 24.585 acres.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.


K. Scott Bruce
Manager



FALLS WATER COMPANY

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Ellsworth & Associates, PLLC
253 1st Street
Idaho Falls, Idaho 83401

July 22, 2019

Water Service for Clark Park Division No. 2

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Clark Park Division No. 2 described as follows:

Commencing at the East 1/4 Corner of Section 9, Township 2 North, Range 38 East of the Boise Meridian, Bonneville County, Idaho; running thence S.89°17'43"W. along the East-West Center Section line 708.64 feet to the TRUE POINT OF BEGINNING; running thence S.89°17'43"W. along the East-West Center Section Line 1922.16 feet to the Center Section 1/4 Corner; thence N.00°08'52"E. 672.80 feet along the North-South Center Section Line; thence S.89°37'26"E. 166.88 feet; thence S.49°18'43"E. 134.06 feet; thence N.49°56'32"E. 309.73 feet; thence N.04°56'32"E. 200.00 feet; thence N.40°03'28"W. 37.51 feet; thence N.49°56'32"E. 153.52 feet; thence S.40°03'28"E. 407.31 feet; thence N.49°56'32"E. 421.55 feet to the Westerly boundary of Clark Park, Division No. 1, Bonneville County, Idaho; thence along said Clark Park, Division No. 1 boundary line the four (4) courses; thence (1) S.40°03'28"E. 255.00 feet; thence (2) S.49°56'32"W. 103.96' feet; thence (3) S.40°03'28"E. 60.00 feet; thence (4) S.37°57'33"E. 542.18 to the Northwest Corner of Burbank Industrial Park, Division No. 1, First Amended, Bonneville County, Idaho; thence S.40°11'51"E. along said First Amended boundary line 415.87 feet to the TRUE POINT OF BEGINNING. SUBJECT TO: existing County Road Right-of-Way and easements of record. CONTAINING: 1,335,143 Sq. Ft. or 30.651 acres

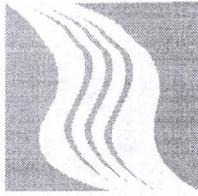
This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
Manager



FALLS WATER COMPANY

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Ellsworth & Associates, PLLC
253 1st Street
Idaho Falls, Idaho 83401

March 29, 2019

Water Service for Liberty Manor Division 1

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Liberty Manor Division 1 described as follows:

Commencing at the West 1/4 corner of Section 35, Township 3 North, Range 38 East of the Boise Meridian, Bonneville County, Idaho; running thence S.00°03'08"W. along the Section line 1203.16 feet; thence S.64°40'35"E. 673.31 feet; thence N.50°24'25"E. 683.70 feet to the TRUE POINT OF BEGINNING, said point being on the Northwesterly Rights-of-Way line of U.S. Highway No. 26; running thence N.50°24'25"E. along said Rights-of-Way line 244.07 feet to the East line of the West 1/2 of the Southwest 1/4 of said Section; thence N.00°09'08"E. along said East line 909.94 feet to the Northeast corner of the West 1/2 of the Southwest 1/4 of said Section; thence S.89°33'51"W. along the East-West Center Section line 414.27 feet; thence S.00°20'20"W. 811.00 feet; thence S.89°39'40"E. 230.04 feet; thence S.00°20'20"W. 250.00 feet to the TRUE POINT OF BEGINNING.

SUBJECT TO: existing easements of record.

CONTAINING: 370,302 Sq. Ft. or 8.501 acres.

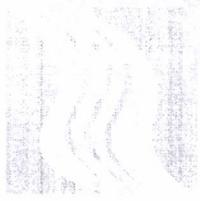
This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
Manager



FALLS WATER COMPANY

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Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave
Idaho Falls, ID, 83402

March 14, 2019

Water Service for Rock River Division 4

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Rock River Division 4 described as follows:

BEGINNING AT A POINT THAT IS N00°08'01"E 889.64 FEET AND N89°33'50"E 285.91 FEET FROM THE WEST QUARTER CORNER OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, TO A POINT ON THE NORTH BOUNDARY LINE OF ROCK RIVER ESTATES DIVISION NO. 1, BONNEVILLE COUNTY, IDAHO AND RUNNING THENCE N00°08'01"E 97.16 FEET ALONG QUIT CLAIM DEED INSTRUMENT No. 1490013; THENCE CONTINUING ALONG SAID INSTRUMENT No. N14°56'35"E 196.59 FEET TO A POINT ON THE SOUTHERLY BOUNDARY OF QUIT CLAIM DEED INSTRUMENT No. 1375129 FEET; THENCE ALONG SAID INSTRUMENT No. N28°47'01"E 21.20 FEET; THENCE S61°46'20"E 177.85 FEET; THENCE S88°57'18"E 627.00 FEET; THENCE N86°03'38"E 126.58 FEET; THENCE N89°41'06"E 43.28 FEET TO A POINT ON THE CENTERLINE OF SANDCREEK CANAL, THENCE ALONG SAID CANAL THE FOLLOWING (4) COURSES; (1)THENCE S12°11'03"E 8.77 FEET; (2)THENCE S03°59'25"E 122.94 FEET; (3) THENCE S13°50'33"W 65.85 FEET; (4)THENCE S07°32'07"W 13.03 FEET TO THE NORTHEAST CORNER OF ROCK RIVER ESTATES DIVISION NO. 3; THENCE ALONG THE NORTH BOUNDARY LINE OF ROCK RIVER ESTATES DIVISION NO. 1, 2 & 3, BONNEVILLE COUNTY, IDAHO THE FOLLOWING (8) COURSES; (1)N82°07'24"W 233.10 FEET TO A POINT OF A CURVE (2) WITH A RADIUS OF 950.00 FEET AND A CHORD THAT BEARS S09°20'23"W 48.56 FEET; THENCE ALONG SAID CURVE TO THE RIGHT 48.57 FEET THRU A CENTRAL ANGLE OF 2°55'45"; (3)THENCE S10°48'21"W 4.25 FEET; (4)THENCE S89°33'49"W 267.19 FEET; (5)THENCE N85°39'40"W 60.06 FEET; (6)THENCE S89°33'50"W 259.38 FEET; (7)THENCE N80°58'26"W 60.83 FEET; (8)THENCE S89°33'50"W 121.13 FEET TO THE POINT OF BEGINNING, CONTAINING 5.183 ACRES.

This is subject to the following conditions:

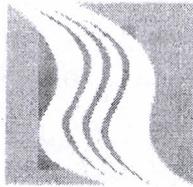
1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce
Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave
Idaho Falls, ID, 83402

April 22, 2019

Water Service for Rock River Division 5

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Rock River Division 5 described as follows:

BEGINNING AT A POINT THAT IS $500^{\circ}08'01''$ W 1255.56 FEET AND $589^{\circ}51'59''$ E 346.32 FEET FROM THE NORTHWEST CORNER OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, TO THE NORTHWEST CORNER OF LOT 11, BLOCK 1 OF ROCK RIVER ESTATES DIVISION NO. 4, BONNEVILLE COUNTY, IDAHO AND RUNNING THENCE $N28^{\circ}47'28''$ E 256.50 FEET; THENCE $S87^{\circ}35'12''$ E 838.87 FEET TO A POINT OF CURVE WITH A RADIUS OF 315.00' AND A CHORD BEARING $S78^{\circ}31'56''$ E 48.87 FEET; THENCE ALONG SAID CURVE TO THE LEFT 48.91 FEET THRU A CENTRAL ANGLE OF $8^{\circ}53'49''$ TO A POINT ON THE CENTERLINE OF SANDCREEK CANAL, THENCE ALONG SAID CANAL CENTERLINE THE FOLLOWING THREE (3) COURSES; (1) $S22^{\circ}35'17''$ W 62.13 FEET; (2) $S14^{\circ}02'42''$ W 171.78 FEET; (3) $S12^{\circ}11'03''$ E 43.33 FEET TO THE NORTHEAST BOUNDARY CORNER OF ROCK RIVER ESTATES DIVISION NO. 4; THENCE WESTERLY ALONG THE NORTH BOUNDARY OF SAID SUBDIVISION THE FOLLOWING FOUR (4) COURSES: (1) $S89^{\circ}41'06''$ W 43.28 FEET TO THE NORTHEAST CORNER OF LOT 26 BLOCK 6 (2) $S86^{\circ}03'38''$ W 126.58 FEET TO THE NORTHWEST CORNER OF LOT 26 BLOCK 6; (3) $N88^{\circ}57'18''$ W 627.00 FEET TO THE NORTHWEST CORNER OF LOT 5 BLOCK 4; (4) $N61^{\circ}46'20''$ W 177.84 FEET TO THE POINT OF BEGINNING, CONTAINING 6.167 ACRES.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
K. Scott Bruce
Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave
Idaho Falls, ID, 83402

May 29, 2019

Water Service for Sierra Springs Division 1

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Sierra Springs Division 1 described as follows:

BEGINNING AT A POINT THAT IS S87°35'38"E 1627.79 FEET ALONG THE EAST-WEST CENTER SECTION LINE FROM THE WEST QUARTER CORNER OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO AND RUNNING THENCE S87°35'38"E ALONG SAID CENTER SECTION LINE 1015.01 FEET TO THE CENTER SECTION CORNER OF SAID SECTION 2; THENCE N00°07'28"E 577.93 FEET ALONG THE NORTH-SOUTH CENTER SECTION LINE; THENCE N89°52'32"W 125.00 FEET; THENCE N00°07'28"E 7.26 FEET; THENCE S89°56'03"W 60.00 FEET; THENCE N87°35'38"W 326.87 FEET; THENCE S02°24'22"W 10.00 FEET; THENCE N87°35'38"W 130.00 FEET; THENCE S02°24'22"W 290.00 FEET; THENCE N87°35'38"W 340.00 FEET; THENCE S02°24'22"W 90.00 FEET; THENCE N87°35'38"W 10.00 FEET; THENCE S02°24'22"W 187.16 FEET TO A POINT ON THE NORTH-SOUTH CENTER SECTION LINE WHICH IS ALSO THE POINT OF BEGINNING, CONTAINING 10.831 ACRES.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave.
Idaho Falls, Idaho 83402

November 7, 2018

Water Service for Teton Commercial Park Division No. 1

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Teton Commercial Park Division No. 1 described as follows:

BEGINNING AT THE SOUTHWEST CORNER OF SECTION 10 TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY; THENCE S89°52'07"E 40.0 FEET ALONG SOUTH SECTION LINE AND N00°07'53"E 82.81 FEET TO THE POINT OF BEGINNING; THENCE N00°08'11"E 485.29 FEET; THENCE N45°08'11"E 56.57 FEET; THENCE N00°08'11"E 60.00 FEET; THENCE N44°51'49"W 56.57 FEET; THENCE N00°08'11"E 1405.71 FEET; THENCE S89°42'20"E 1171.93 FEET; THENCE S00°11'57"W 1511.52 FEET; THENCE S89°51'50"E 158.10 FEET; THENCE S00°08'10"W 242.92 FEET; THENCE S89°51'55"E 326.88 FEET; THENCE S00°07'12"E 111.98 FEET; THENCE N89°52'12"W 90.00 FEET; THENCE S00°07'12"E 176.04 FEET; THENCE N89°52'07"W 926.55 FEET; THENCE N44°51'51"W 56.57 FEET; THENCE N89°52'07"W 60.00 FEET; THENCE S45°07'51"W 56.57 FEET; THENCE N89°52'07"W 487.48 FEET; THENCE N40°03'42"W 19.39 FEET TO THE POINT OF BEGINNING, CONTAINING 58.489 ACRES.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce
Manager



FALLS WATER COMPANY

2180 N Deborah Dr. Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave.
Idaho Falls, Idaho 83402

August 23, 2018

Water Service for The Avenues Division No. 2

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, The Avenues Division No. 2 described as follows:

BEGINNING AT THE SOUTHEAST CORNER OF SECTION 11, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, AND RUNNING THENCE ALONG THE SOUTH SECTION LINE OF SAID SECTION 11 N87°10'55"W 481.73 FEET; THENCE N00°00'00"E 208.98 FEET; THENCE N45°00'00"W 54.14 FEET; THENCE S89°59'44"W 91.29 FEET; THENCE N00°59'05"E 287.29; THENCE N87°11'46"W 165.16 TO A POINT ON THE EAST BOUNDARY LINE OF CLOVER CANYON DIVISION #1; THENCE FOLLOWING SAID BOUNDARY LINE THE FOLLOWING (4) COURSES; (1) S89°09'08"W 64.89 FEET; (2) N00°00'16"E 188.41 FEET; (3) N89°59'44"W 31.70 FEET; (4) N00°00'08"E 127.18 FEET TO A POINT ON THE SOUTH BOUNDARY OF THE AVENUES DIVISION #1; THENCE FOLLOWING SAID SOUTH BOUNDARY LINE THE FOLLOWING (3) COURSES; (1) S89°59'52"E 706.13 FEET; (2) N00°00'08"E 1.61 FEET; (3) S89°53'35"E 161.52 FEET TO A POINT ON THE EAST SECTION LINE OF SAID SECTION 11; THENCE S00°01'21"W 882.18 FEET ALONG THE EAST SECTION LINE OF SAID SECTION 11 TO THE POINT OF BEGINNING. CONTAINING 13.155 ACRES.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce
Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave.
Idaho Falls, Idaho 83402

November 12, 2018

Water Service for Wolf Creek Division No. 2

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Wolf Creek Division No. 2 described as follows:

BEGINNING AT A POINT THAT IS N89°16'36"W 354.06 FEET FROM THE NORTHWEST CORNER OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EASE, BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, TO THE POINT OF BEGINNING; THENCE ALONG THE NORTH SECTION LINE OF SAID SECTION N89°16'36"E 551.98 FEET; THENCE S00°43'24"E 170.00 FEET; THENCE N89°16'36"E 31.19 FEET; THENCE S00°43'24"E 170.00 FEET; THENCE N89°16'36"E 50.78 FEET; THENCE S45°27'43"W 136.03 FEET; THENCE S41°06'59"W 387.89 FEET; THENCE N48°53'01"W 110.00 FEET; THENCE S41°06'59"W 18.43 FEET; THENCE N48°53'01"W 180.00 FEET; THENCE N89°56'28"W 60.61 FEET TO THE EAST BOUNDARY LINE OF WOLF CREEK DIVISION #1 THEN ALONG THE EAST BOUNDARY THE FOLLOWING (3) COURSES; (1) N00°03'32"E 312.80 FEET; (2) N06°31'24"E 60.48 FEET; (3) N00°43'24"W 169.85 TO THE POINT OF BEGINNING, CONTAINING 7.809 ACRES.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce
Manager

Falls Water Co., Inc. has operated since 1959 and currently serves over 5,400 homes in Bonneville County. As your water provider, we would like you to become familiar with some of our policies.

WATER SOURCE

Your water is supplied through a network of several inter-connected deep wells throughout the service area. The computer controlled pumps and distribution system automatically delivers water to meet the fluctuating demand.

The water is tested frequently according to testing schedules approved by The Idaho Department of Environmental Quality and by an independent laboratory to ensure that it meets all state and federal water quality standards. The water is chlorinated.

Falls Water Company operates in compliance with and is regulated by the Idaho Department of Environmental Quality and the Idaho Public Utilities Commission (IPUC).

WATER RATES

The IPUC approved rate for residential, multi-family residential, and commercial rates is as follows:

Service Meter Size	Gallons included each billing cycle is less than or equal to	Minimum Charge
¾" or less	12,000	\$17.75
1"	17,000	\$25.00
1 ½"	22,000	\$32.25
2"	28,000	\$41.00
4"	49,000	\$73.25

If usage in a billing cycle or portion of a billing cycle exceeds the allowable gallons included in the minimum charge, the excess usage will be billed at \$0.689 per thousand gallons of water used.

Effective October 16, 2012, meters for all customers will be read year round.

The bills are calculated on water use between meter readings and are due by the 15th of the following month. Customers with outstanding balances, as of the billing date, will be charged a 1% per month late payment fee.

The one-time Hook-up Fee for newly constructed homes is \$500 for a ¾" meter, \$600 for a 1" meter, \$930 for a 1½" meter, and \$1,205 for a 2" meter.

Reconnect fees after involuntary disconnection are \$20 for reconnection during office hours, Monday through Friday 8:00 a.m. to 5:00 p.m., and \$40 if reconnected after office hours. This fee is due at the time of service restoration.

A \$15 field collection fee will be charged if our representative receives a partial or full payment on a customer's account while visiting the customer to terminate service for nonpayment. The fee will be waived if payment is made to an employee restoring service after an involuntary disconnection for nonpayment.

A customer requesting that the company test the meter for their service will be charged a \$10 meter testing fee. If the meter tests outside the manufacturer's specifications of plus or minus 1.5%, the meter test charge will be waived, the meter replaced, and an adjustment made to the customer's bill.

A \$20 returned check fee will be charged when a customer's check is returned by the bank for insufficient funds.

THE METER COVER

Our meter readers and service personnel must have access to the water meter located on your property. Please do not cover the meter with landscaping or other obstacles. If you fence your yard, be sure to leave the meter on the outside of the fence. You can identify the cover as a round cast iron lid near where the water line enters your property.

TERMINATION RULES

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

1. Failure to pay an undisputed past due bill, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds.
2. Failure to make security deposit where it is required.
3. Failure to abide by terms of a payment arrangement.
4. Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
5. Customer or applicant denied or prevented the utility's access to the meter.
6. Willful waste of service through improper equipment or otherwise.

7. Customer or applicant is a minor not competent to contract as defined by Idaho Code.
8. Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety or property.
2. The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
3. The service is obtained, diverted or used without the authorization or knowledge of the utility.
4. The utility has made a diligent attempt to notify the customer of termination, but has been unable to make contact.

NOTIFICATION

1. A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
3. If service is not terminated within twenty-one (21) calendar days after the proposed termination date, another seven (7) day and twenty-four (24) hour notice is required.
4. No additional notice is required if upon receipt of a termination notice the customer makes a payment arrangement and fails to keep it, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds

WHEN TERMINATION IS NOT ALLOWED

1. The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
2. The unpaid bill is for service to another customer.
3. The unpaid bill results from the purchase of non-utility goods or services.
4. Terminations are not allowed on Friday, Saturday or Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

An informal or formal complaint concerning the termination may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff by mail at the Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074, or by telephone at 800-432-0369, or online at <http://www.puc.idaho.gov/>

A complete set of customer Rules and Regulations are on file with the Idaho Public Utilities Commission and on the website.

FIRE HYDRANTS

Any customer with a fire hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees and shrubs, or by fences. Fire department personnel must be able to easily get to all sides of a hydrant in the case of a fire.

SPRINKLING

Falls Water may impose watering days and we urge you not to waste water. A nozzle or sprinkler **must always** be used when watering your lawn. Use of an "open" hose can result in termination of service.

BEFORE YOU DIG

Idaho Law requires that you call Dig Line utility locating service prior to any excavating in an easement or digging deeper than 18 inches anywhere on or off your property. Call **811** or **1-800-342-1585** three days before digging.

IMPORTANT REMINDERS

1. It is the owner's responsibility to repair any water leaks in the service line from the meter to the home, and any leaks in the home or under the home. Prompt repairs of leaks results in lower billings and conserves water.
2. During severe cold weather spells, be sure to keep a pencil-sized stream of water running to prevent costly and inconvenient freeze-ups. You will be responsible for repairing any freeze-up beyond the meter.

3. Make sure you know where the main water shutoff valve in your house is located in case you have a "plumbing emergency".

Memberships

American Water Works Association
Idaho Rural Water Association

Regulated by:

Idaho Public Utilities Commission
Idaho Department of Environmental Quality
Idaho Department of Water Resources
U.S. Environmental Protection Agency

THE SPOUT

Falls Water Co., Inc.'s
Information Pipeline
FOR 2019

**Quality
On Tap!**
Our Commitment  Our Profession



**FALLS WATER
COMPANY**

2180 Deborah Dr., Idaho Falls, Idaho 83401
Phone: (208) 522-1300 Fax: (208) 522-4099
or on our website www.fallswater.com



FALLS WATER COMPANY

2180 N. Deborah Dr., Idaho Falls, Idaho 83401
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Fax : (208) 522-4099

April 14, 2020

Idaho Public Utilities Commission
11331 W. Chinden Blvd. Building 8, Suite 201-A
Boise, ID 83714

Falls Water Co., Inc. requests an extension to file the 2019 Annual Report with the Idaho Public Utilities Commission. Falls Water's gross revenues for 2019 were \$1,800,000. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "K. Scott Bruce". The signature is written in a cursive style with a large, prominent "K" and "B".

K. Scott Bruce
General Manager